Recreational consumption as a market for sustainable farm based food and tourism business

Presentation at the XXIInd Congress of the European Society for Rural Sociology;

Wageningen, 20-24 August 2007,

Gunnar Vittersø, Anne M. Jervell and Ingun G. Klepp, National institute for Consumer Research, SIFO, Norway



Aim & background

Discuss how two DM-initiatives promote and market their products and services and their possible contribution to sustainable rural development

Discuss the relation between demand and supply for these products and especially the consumers' experiences with these initaitves

Two cases: NBG (Farm food) and BM (Farmers market)

- Represent two different market channels (rural / urban),
- The same farmers are members in both
- Who are the customers?

Research material: Evaluation of the Farmers Market Concept in Norway (Jervell & Vramo 2007, Jervell et al. 2007). PhD-project on recreational consumption & farm based food and services

A brief presentation of the ongoing PhD-project



Research questions

In what ways are new DM-initiatives an expression of changes in food consumption?

- Quality turn away from cheap, standardised products?
- Leisure / extraordinary consumption or everyday life / ordinary consumption?

How do DM-initiatives promote their products?

In what ways does DM contribute to sustainability?

(What are the producers' motivations?)

- To get added value?
- Other motives?



Direct marketing of food in Norway

Historically:

- Direct from farm (self picking)
- Town markets
- Roadside stand outlets

Information: Mouth to mouth

New trends:

- Box Schemes (organic)
- Farmers Market (BM)
- New forms of food outlets, cafés, catering combined with farm tourism (NBG)

Information: Local media, newspapers, mouth to mouth Internet an important marketing tool



NBG & BM

NBG: Norsk Bygdeturisme og gardsmat (Norwegian Rural Tourism and Food from the Farm)

- Founded 2004 (1997,1998)
- 550 member businesses

Organize joint marketing and promotion of the member businesses through Internet, brochures and labelling.

The organisation also initiate projects for increased cooperation among members

BM: Bondens marked (Norwegian Farmers markets)

BM has been developed as an alliance between producer organisations and cooperatives

Clear aim of facilitating new market channels for agricultural products

Public support: (Innovation Norway, development found)



NBG & BM

http://www.norsk-bygdeturisme.no/

http://www.creomedia.no/nbg/

www.bondensmarked.no





NBG-nett









Hurtigsøk



Gardemat

Servering Overnatting

Ahtiviteter

Jakt og fiske

Moter og kurs Reiseruter

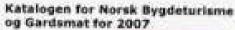
Crickright CITTIN NIDIG: Underson Meets Total Ad-

Her finner du ass

Veto ficke and 5 kilder på kurtet metamter:



Velg fylke



Bla i katalogen

Bestill katalogen



Nyhetsbray tra NBG

Sand

Photol gall Model are VII die ha nybeter fra NBG-nett? Mold deg i så felt på vär mattegtiste:

Du kan sety når som helst melde dag av listen spen.



diffile attential Repterey, yearlists Fato: Cite Joney Transported

Bygdeturisme og Gardsmat - Alt på ett nett

Aldri har det vært lettere å finne fram til de gode og spennende opplevelsene i Bygde-Norge. NBG-nett inneholder flere hundre spennende virknotrmeter aver fiele landet, mer mater du netur, kultur og mennesker på nært. Rocc. Og vi her gjort det emiest for deg å frome fram til diese og å korrere i drekte kordskt med tilbyderne. Gå på oppdageleseferet i NBG-sett - for du drar ut for å oppleve Bygde-Norge selv. God tur!

Determ the proker \$ 65 servent effer \$ 150ps med day pardament, skal do se enter hancometerm. There must all him file all conductions between the conductions to the series.



17.08.2007

http://www.norsk-bygdeturisme.no/

Bondens marked



- ➤ Cheo Biolinianas markondi
- ★ Firen stm teasure marked.
- ▶ For stag som er dettaker.
- ▶ No Cortan (grown and tigge)
- ▶ Oppositifier
- Br. L. continue

Finn ditt lokale marked



POWN I have been gift bit overswhelms unch it interests the control of the contro

Velkommen til sesongäpning for Bondens marked



terdag 11. suguet
Lillehammer, Porsgrunn, Kristlansan
Ferda og Tromas
bredag 18. august
Dranmer og Molde
terdag 18. august
Lillestrøm, Calo, Persgrunn, Bode og

Oslo apner nytt marked i Birkelunden 18. august



Bondens marked Calo agreer nytt me på flirhetunden terdag 18. august Ci finne ces niver 3. landag i måneden n hadden.

Besongåpning (Vibesgate er lendag migust. Se øvrige datjor her

To nye byer får Bondens marked i 2007



Bondens marked etablerer to nye mu i år, Kragere og Hamer. Så nå finner om i 23 byer i Norge, Hvis du klikber nyr her, finner du tid og sted for ditt hærmeste marked. Du kan også finnmarkedestedene på kærtet til versetre

Foto: Arme Mark Insultanes, Him System.

VII du hjelpe oss à bit bedre? Ros og ris kan du sends htt post@londensmerked.no

Handle lokalmat på nett

Dersom du eneker à handle direide fra noen av produsentens du har bli ned pà Bordens marked, finnet du adressellater under "ditt lokale mark an også kjøpe lokale matspesialiteter direide fra produsenten på falgenettetisd: www.nlsg-nett.tip.

Business Markott, Mores, Larreton, Romanistante, Survey Space St.C., Physician S247 (Diament, 2020 Own, S. 2001) promphorodynamics.

Design: Top Designamics.

http://seww.bondenimadoed.no/

17.08.2007









Quality labels



'The farm food rooster' is a quality label developed by the NBG which is used both by member farms and other farm food producers on food products. Farms / producers that approve with the standards set by NBG are entitled to use the label on their products and in their marketing



The organic food label (Ø-merket), which indicates that the farm is approved by Debio, the authority responsible for the control and certification



Food Quality label Certified by The Norwegian Food Branding Foundation (Matmerk)



St Olav's Rose is the hallmark of Norwegian Heritage. This hallmark points out especially distinguished places. The motto "St Olav's Rose – our best travel experiences" Founders from Authorities, trade and industry



NBG and sustainability

NBG's 3 core values:

- Culture : local food, history, tradition, atmosphere and distinctiveness
- Care: genuineness, quality, personality, care for the individual human being and responsibility for the natural environment
- Experiences: activities, contrasts, diversity and nearness to people, animals, farms and nature

NBG and the sustainability discourse

'Rural tourism' = 'green tourism', 'sustainable tourism', 'eco-tourism' and 'geo-tourism'

'Farm food' = 'short distance food', 'slow-food', 'local food', 'small scale food' and 'organic food' (NBG Annual Report 2006, p 28)



BM and sustainability

Reducing food miles: 'saves the environment by reducing the need for transport' (BM guide for tvendors and producers)

Vow given to the customers: 'Fresh and tasteful – straight from the farm': quality, trustworthiness

BM: a nice meeting place between the producer/vendor and the consumer and to create the right atmosphere is important in giving the customer a unique experience



Consumers' experiences

Oridnary food consumption

BM provide fresh fruit and vegetables, potatoes, meat and dairy products; things they use 'every day'

Extraordinary food experiences:

Experience the market, tasting new products etc.

'The Quality Turn'

Get foods in qualities not getting elsewhere (fresh produce, local specialities, organic food)



Importance of NBG and BM to sustainable rural development

Difficult to find statistics on 'direct marketing businesses (employment, economy etc)

New marketing channels for agricultural products – added value to the the producer (no middelmen etc)

Market channel for organic food and small scale producers with difficulties in entering conventional sales channels

Other effects to the local commuity?



Conclusion

Consumption of DM-products driven both from supply and demand:

Production:

- Collective organization and marketing (web pages with search engines, labels, catalogue),
- Public support for product development, marketing and organisation

Consumption: food gaining importance in

- Everyday life focus on quality (both experienced quality & credence quality)
- Leisure time (food experiences, gourmet meals, food events (e.g. Farmers markets, farm visits)

Further research:

Possible transmission of experiences between everyday life and leisure time

Potential contribution to sustainable rural development (social, environmental)



PhD-project

Main objective:

Study how recreational consumption may contribute to a sustainable development of rural areas and farm businesses engaged in the provision of local food and tourism services.

Sub-goals:

1) Study how local food and tourism services are experienced and valued by different consumers (local population, second home owners, domestic tourists).

Study whether farm related experiences and consumption impact consumption practices towards speciality products such as organic foods and foods of a local origin

Increased knowledge of the potential of different types of recreational consumption and marketing modes in the development of a market for farm-based products and services.



Data collection

2007

Survey distributed to customers in 14 farm food outlets

The aim of the survey is to get an overview of the customers and market for farm tourism products and services

Interviews with farm food/tourism providers

2008

Fieldwork at selected farm based food and tourism businesses, personal interviews and participating observation as primary sources of information. (Relevant variables: geography, organic/conventional, customer base)

Qualitative interviews with selected customers representing second home owners, people visiting family or friends, other tourists as well as local residents.

